



PLAYERS CLUB

AND

'THE TOUR'

Terms and Conditions

MORGAN CREEK GOLF COURSE

3500 Morgan Creek Way, Surrey BC, V3Z0J7

April 2026



Players Club and 'The TOUR'

Both the Players Club and The Tour (together called the "**Program**", unless stated individually) are programs operated by Morgan Creek Golf Course, a division of Nanoose Harbour Holdings Ltd. (called "**Morgan Creek**").

The **Players Club** is a rewards program in which participants receive and accumulate reward points redeemable towards golf and other merchandise *plus* further specified benefits.

If, as a Players Club participant you join **THE TOUR**, you will receive additional *exclusive* benefits.

Players Club Benefits*:

- Up to 20% discount on green fees
- 10% discount on golf shop merchandise, rentals, restaurant and snack bar. Excludes: golf balls, golf clubs, alcohol and specials/sales.
- Earn Rewards Points on all golf, food, and banquet purchases
- Advance golf booking privileges
- Free round of golf
- \$50 club fitting credit – expires 1 year from the date of purchase (non-redeemed club fitting credit will not carry forward on renewal of players club/tour participation)
- Wednesday League Play. Open to Men and Women
- Sunday League Play. Open to Men and Women
- Two 'Bring a Friend' at your rate passes
- Players Club gift with signup or renewal
- Hole in One Benefits

THE TOUR Benefits *:

- Tournament Play at no or reduced cost
- Exclusive access to locker room and club storage options
- Account charging privileges
- Complimentary Golf Canada Membership
- Two additional 'Bring a Friend' at your rate passes.
- Exclusive Tour gift with signup or renewal
- Priority booking and discount on - Spring Classic, Singles Match Play Championship (Complimentary entry fee), Two Person Best Ball Tournament, Tee it Forward Challenge, Morgan Creek Championship (Complimentary entry fee), Fall Classic
- Special events priority booking privileges

** subject to specified limitations as more specifically stated below in this document*

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How to Earn Reward Points

One (1) Rewards Point will be earned for every \$1 spent on all purchases at Morgan Creek Golf Course – this includes all purchases for golf, players club membership fee, locker and club storage fee, golf equipment and merchandise, lessons, fittings, food and beverage, special events*, banquets* and business meetings*. *Note that purchases of Golfletica packages will not earn reward points as this is operated by Saunders Performance Group Ltd and not Morgan Creek Golf Course.*

The number of points that may be earned on purchases related to special events, banquets, and business meetings will be subject to the following limits:

- For purchases up to and including \$25,000 (before taxes, service and admin. fees): a maximum of 5,000 points may be earned
- For purchases exceeding \$25,000 (before taxes, service and admin. fees), a maximum of 10,000 points may be earned

A Rewards Card must be presented in person when making a purchase to be eligible for the Reward Points. Reward points are earned by the individual paying for the purchase and cannot be assigned to another participant. Reward Points are not awarded on any tax or gratuity portions of a purchase. Reward Points will be earned at the time of payment and paid by either cash, credit, debit or gift card. Purchases or re-loading of gift cards will not be eligible to earn Reward Points. If a purchased item for which Reward Points were earned is being returned, then the equivalent number of reward Points awarded on such purchase will be subtracted from the participant's reward points account. If at such time insufficient Reward Points are in the Participant's Reward Points account, a corresponding dollar amount will be subtracted from the refund to account for the Reward Point deficit. In the case of a banquet or special event booking paid for by a party other than the Rewards Points account holder, Morgan Creek may, at its sole discretion, award points to a Rewards Points account holder instrumental in introducing such banquet or special event to Morgan Creek.

How to Redeem Reward Points

At the time you wish to redeem your Reward Points, you **MUST**:

- Present a valid and registered Rewards Card in person (Rewards Card may NOT be presented by a third party);
- Be a Players Club participant, in good standing; and
- Be registered as an authorized holder of such presented Rewards Card and all administrative information requested must be current, including name, address, telephone number and email address.

NOTE, as a Players Club participant, you may book your tee time 10 days in advance/11 days for TOUR. You will not be required to present your Rewards Card for golf booking purposes, however, presentation of your Rewards Card as noted above is mandatory upon arrival for golf play.

Provided the above requirements have been satisfied, you will receive one (1) complimentary round of golf by redeeming the following number of Rewards Points:

- Peak Season - **4,000 Reward Points** (April 1st – October 31st) *PLEASE NOTE blackout days of Wednesdays, Fridays, Statutory Holidays, and prior to 1:00pm on Saturdays/Sundays*
- Non-peak Season – **2,000 Reward Points** (November 1st to March 30th) *PLEASE NOTE blackout days Saturdays/Sundays and Statutory Holidays*

In addition to further terms and conditions set out in this document, the redemption of Reward Points shall be limited per day to one (1) complimentary golf round for the Players Club participant and up to three (3) complimentary golf rounds for their accompanying guests booked for the same tee time.

Free Golf Round/Club Fitting Credit

Upon your initial sign-up and upon each subsequent renewal you will receive:

- one complimentary round of golf credited to your account – non-transferable, no day or time restrictions.
- one \$50 club fitting credit - non-transferable, no day or time restrictions – this credit will expire 1 year from the date of purchase (non-redeemed club fitting credit will not carry forward on renewal of Players Club/TOUR participation).

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Discounts – Players Club and TOUR

Players Club and TOUR participants will receive the following discounts:

- Green fees– up to 20%
- Golf shop merchandise, rentals, restaurant, and snack bar – 10%

Exclusions - no discounts on:

- Golf clubs, putters and golf balls
- Lessons and Club fitting
- Sale items
- Alcoholic beverages
- Ticketed restaurant events
- Already discounted restaurant features and menu items
- Banquets and group bookings

League and Tournament Play

The TOUR will have several Players Club exclusive tournaments and singles match play league. The TOUR participants will have priority booking privilege for all Players Club events.

Scheduled events are:

- Spring Classic, 18-hole competition
- Summer Match Play
- Two-person Best ball, 18-hole team competition
- Tee it Forward Challenge
- Morgan Creek Championship, 36-hole championship competition
- Fall Classic, 18-hole competition and Banquet

Singles match play will run through the summer. A valid Golf Canada Handicap Index is required for league play and to be eligible for Players Club events net score prizes. See Pro shop for league and tournament details.

Discounts – TOUR only

The TOUR participant will receive, in addition to the Players Club's discounts, the following discounts:

- Event Discounts (*discount percentage to be determined Morgan Creek from time to time in its sole discretion*):
 - Spring Classic
 - Singles Match Play Championship (Complimentary entry fee)
 - Two Person Best Ball Tournament
 - Tee it Forward Challenge
 - Morgan Creek Championship (Complimentary entry fee)
 - Fall Classic

Golf Canada Membership – TOUR only

As a TOUR participant you will be provided with a Golf Canada Membership with the following benefits (subject to change as determined by Golf Canada):

- Official Golf Canada Handicap Index - required for Players Club events net score prizing and league play
- Equipment protection plan
- Travel Protection benefits
- Hotel and car rental discounts
- Equipment identification and retrieval
- Broken window protection
- Golf cart accident protection

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- Other member exclusive discounts - see www.golfcanada.ca for further details

Account Charging Privileges

A Tour participant can apply for a charge account which provides the participant with the convenience of charging purchases to an account. These charges will be cleared to a valid credit card on file on the 2nd day of every month, or earlier if the maximum credit limit of \$1,500 is reached. Charge account authorization is subject to credit approval, current valid credit card and a maximum limit of \$1,500 or single purchases less than \$1,000 per account unless otherwise approved.

Responsibilities of Holding a TOUR Charge Account

Participants in The Tour must be in good standing, with annual fees and all monthly charges current. It is the responsibility of the participant to keep credit card information up to date. Credit card information can be updated online through the online tee time booking portal. <http://bit.ly/2Xd1utT> - Once you login click on your name in the right corner, then my profile, then edit credit card.

An account without current credit card information may result in the suspension of account charging and Program privileges. Accounts with overdue balances, may be subject to suspension or termination of Program privileges.

Special Events Priority

The Tour participants will be notified in advance of all Morgan Creek ticketed events and have priority booking privileges. Such events include Brunch with Santa, Wine social and Mother's Day.

General Terms and Conditions:

In becoming a Program participant, including accumulating Reward Points, does not entitle cardholders to any vested rights and, in accumulating Reward Points, cardholders may not rely upon the continued availability of any Program reward or other benefit. Morgan Creek specifically reserves the right, in its sole discretion, to change or terminate the Program (in whole or in part), including but not limited to revoking any or all of your Program benefits, privileges and accumulated Reward Points, canceling your Rewards Card and changing the rules and these terms and conditions for any reason whatsoever, at any time, without notice and without compensation.

In order to offer and provide the services and privileges to cardholders, Morgan Creek must collect, use and disclose information in relation to the cardholders. You consent and agree to allow Morgan Creek to collect, use and disclose your personal information and information regarding your use of the Rewards Card for the purpose of verification of customer detail/data, customer data analyses, marketing/reward programs and day to day administration and business development. Your personal information will not be used or disclosed for purposes other than those for which it was collected, except with the consent of the individual or as required by law. Please note that we will not sell or rent personal information to any organization or person for any reason, unless required by law.

Notwithstanding the use of the word "club" in this document or in other materials relating to the Players Club or The Tour, the participant acknowledges that:

- (a) the participant's relationship with Morgan Creek and the Program privileges as set out in this document are entirely contractual in accordance with this document;*
- (b) Program does not confer on the participant any right to:*
 - (i) participate in the ownership of any assets;*
 - (ii) share in the income or profits; or*
 - (iii) participate in the control, management or operations, of the Golf Course or Morgan Creek.*

In addition, you acknowledge and agree, as a condition of being a Program participant, that:

1. Participation in the Program is a privilege which may be revoked by Morgan Creek at its sole discretion for any reason, at any time and without compensation, including but not limited to, abuse by the cardholder of any of the Terms and Conditions of the Program or any other actions deemed by Morgan Creek, acting in its sole discretion, to be deleterious to Morgan Creek or the Program or otherwise unacceptable to Morgan Creek;

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2. Without limiting the generality of any other provision contained herein, Morgan Creek assumes no liability to cardholders whatsoever, including but not limited to, liability by reason of the termination of or amendment to the Program in whole or in part with or without notice, changes to black-out dates, deactivation of the Rewards Card, cancellation of accumulated Reward Points, limitations imposed on the availability of Reward Points, or lost or stolen Rewards Cards;
3. Morgan Creek reserves the right to expire Reward Points, Free Rounds, Introductory Lessons/Club Fittings, Bring a Friend Passes and any other sign up bonuses in an account and deactivate the Rewards Card if the cardholder has not earned or redeemed Reward Points for a period of 24 consecutive months. This provision is not to be construed as limiting Morgan Creek's other rights available to it under the terms of this document or in law, equity or otherwise;
4. The perks received at the time of sign up including, but not limited to, the complimentary round of golf, introductory lesson (discontinued Dec 31, 2022), bring a friend at your rate passes and rewards points may only be redeemed by the purchasing Players Club / TOUR participant whose account is current and otherwise in good standing. Non-redeemed points and perks (excluding the \$50 club fitting credit) of an expired Players Club/Tour account will remain dormant in such account for up to 24 months. If such account is renewed within such 24 month period, such dormant points and perks will reactivate and be redeemable. Note the \$50 club fitting credit received at sign up is the only exception. This benefit will not roll over year to year and will expiry 1 year from the date of purchase.
5. A prospective participant in the Program must enroll personally, only once, and in his/her full legal name. The Rewards Card is for the benefit of the person appearing on the Rewards Card who is entitled to receive the benefits of the Rewards. Morgan Creek will not be responsible for any failure to verify the identity of the cardholder or such person's entitlement to redeem Reward Points.
6. The Rewards Card is not a credit card, does not confer credit of any kind and does not have any cash surrender value;
7. Reward Points have no actual cash value whatsoever and cannot under any circumstances form the basis of a monetary claim or other claim whatsoever against Morgan Creek;
8. Rewards Points and other benefits belong to the Rewards account holder and cannot be assigned, traded, willed or otherwise transferred and any assignment or transfer will be void and may, at the sole discretion of Morgan Creek, result in the loss of the individual's Rewards Card and participation privilege in the Program and the cancellation of the Reward Points;
9. Cardholders must present their Rewards Card both at the time of purchase in order to earn eligible Reward Points and at the time of redeeming Reward Points;
10. Morgan Creek shall be under no obligation to continue the Program or to provide any notice of its termination;
11. Each cardholder is responsible for keeping up to date on the Rewards Program terms and conditions and the amount of Reward Points in his/her account. Morgan Creek shall have no responsibility to communicate such information to cardholders;
12. Each cardholder shall be responsible for ensuring the accuracy and currency of the registration information provided to Morgan Creek. Assistance with updating information may be sent via e-mail to: admin@morgancreekgolf.com;
13. Lost or stolen Rewards Cards must be reported immediately by:(i) phone at (604) 531-4653; or (ii) e-mail at admin@morgancreekgolf.com;
14. In addition to the other grounds for termination stated in these Terms and Conditions, the cardholder's privileges terminate (including accumulated Program Points) upon death or personal bankruptcy of the cardholder;
15. The Players Club and Players Club TOUR are annual programs and cannot be suspended or transferred for any reason including medical or death.
16. The Program shall be governed by the applicable laws of British Columbia and the laws of Canada;
17. Unless you advise Morgan Creek otherwise, the cardholder agrees to receive communications from Morgan Creek in both print and e-mail. Without creating an obligation upon Morgan Creek to do so, an e-mail newsletter may include special offers and promotions, updates to our website and other opportunities that may be of interest to you; and
18. Your account information may only be given to you or a person designated by you in writing as defined earlier or pursuant to a court order or request from a government agency holding legislative power to compel such disclosure.

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Golf Etiquette

1. **Dress Code** – All persons are expected to dress in appropriate attire. Appropriate attire means clean presentable clothing in good condition and not offensive to others. Short shorts, cutoffs, denim jeans, bib overalls and tank tops are not considered appropriate attire. Shirts, shoes or sandals shall always be worn on the Golf Course premises.
2. **Alcoholic Beverages** – Under Provincial liquor laws no one is permitted to consume alcoholic beverages anywhere on the Golf Course property unless it has been sold and served by Golf Course staff. Alcoholic beverages can only be consumed in areas permitted by law.
3. **Divots, Ball Marks and Sand Traps** – For the enjoyment of all, players are expected to fix ball marks, replace or repair divots and rake sand traps after use.
4. **Cell Phones** – Cell phones on silent mode are permitted on the course and in or around the clubhouse.
5. **Smoking/Vaping** – Smoking/Vaping is not permitted in or around the clubhouse, driving range and practice areas.

Code of Conduct

The purpose of this Code of Conduct is to formally document the Clubs' expected **behaviors** of our Members, Annual Pass, TOUR, Players Club and their guests, and to establish a clear process for the resolution of Code violations. The Code applies to in-person as well as online interactions.

Morgan Creek Management shall be responsible for applying the standards pertaining to the conduct of players' classes and their guests, Club employees, and contractors.

A principal element of the Code of Conduct is respect. Members and their guests are expected to:

1. **Respect fellow Morgan Creek Members, TOUR, Players Club and their guests** and treat them with courtesy and dignity. Acts of discrimination, harassment, abuse (verbal or physical), bullying, excessively loud and/or disrespectful gatherings or violence will not be tolerated. Unsportsmanlike conduct, including abusive language, club throwing, disrespect to volunteers, officials or fellow competitors, or abuse of golf course property.
2. **Respect Club staff.** The staff at Morgan Creek Golf Course, our most valuable asset, expect to work in a safe environment, free of harassment and/or violence, and the Club has a legal duty to provide such an environment. Members, TOUR, Players Club and guests are expected to interact with staff in a courteous manner and to respect their efforts to provide their designated service. Harassment (verbal, physical, or sexual in nature) and/or intimidation will not be tolerated. Dissatisfaction with services provided must be reported to the respective supervisor or manager as opposed to the staff member directly.
3. **Respect Club property.** Members, TOUR, Players Club and their guests are expected to avoid damage to Club property (the course, equipment, facilities, or other Club property). Where damage occurs, every reasonable effort should be made to inform the Club as soon as possible. Any costs associated with repairs as a result of damage to Club property will be billed to the Member, including those made by their guests should we be unable to collect from their guest. This expectation extends to explicit attempts to damage the club's reputation, either internally or externally.
4. **Playing Rules** - The rules governing play at Morgan Creek Golf Course are those issued by Golf Canada and local rules issued by the Club's Playing Committee.
5. **Starting Time and Tee-Off Procedures** - Play on the course shall commence from the first and the tenth tee only. Commencing play from the tenth tee will only be permitted when authorized by the Starter or the Golf Shop.
6. **Course Care**
 - a. Divots should be carefully replaced and pressed down
 - b. Ball marks on greens must be repaired.
 - c. Players must smooth out the sand in the bunkers after playing out of them.
7. **Cart Rules** - Electric carts must conform to the directional signs on the course. Pull carts must not be pulled onto tees or greens. They should never be pulled between greenside bunkers and greens and must stay off aprons at all times.
8. **Pace of Play** - A maximum of 4 hours and 20 minutes for 18 holes is an acceptable rate of play. In the interest of all, players should play without delay. If a group loses one clear hole and has been requested to re-establish their position and increase their pace on two occasions, they will be directed to pick up and move to the appropriate position behind the preceding group. Players looking for a lost ball should at once signal to those following to play through and having given such a signal, stand aside and wait until these players have passed and are safely out of range

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9. **Tee Time Bookings**- Players Club Members can book tee times at the golf shop or online up to 10 days in advance (11 days for Players Club TOUR). Permanent or block bookings are not permitted. Repeated “no show” for booked tee times will be subject to loss of membership. The individual who makes the tee time booking must be playing in the group, do not book tee times for friends or associates using your booking privileges. Doing so will result in the suspension or total loss of Players Club/Players Club TOUR privileges.

Any booking over 12 golfers is considered a group booking and must be booked through the golf event manager – golf@morgancreekgolf.com

10. **Tee Time Cancellations** - The individual who made the tee-time booking will be required to call the golf shop a minimum of 24hours prior to the tee time to cancel or amend the number of players in the booking without penalty
- Should the individual who made the tee time booking not amend their booking at least 24 hours prior to tee time, their credit card on file which was left with us at the time of booking will be charged the posted green fee rate for the booking if the group shows up with less players than what has been booked. NOTE: If the tee time can be resold or spots filled with walk-ons, with less than 24 hours’ notice, then no charges will be applied.
 - Players may call the golf shop 24 hours a day. If the golf shop is closed when calling, you can leave a message at any time to cancel or amend your tee time.
 - In the event of inclement weather, the cancellation fee will be waived, but we would appreciate a call as a courtesy. This will allow us to free up the tee time in the event that others would like to play.
 - Should a golfer fail to cancel their booking and miss their tee time they will be marked as a no show. Golfers will repeated no shows (more than 3) will lose their online booking privileges for the calendar year.

The Director of Golf and/or Food and Beverage will be the sole judge in determining conduct unbecoming and may assess any or all of the penalties below based on the severity and frequency of the violation(s). Any Code of Conduct violation will result in a written letter to the member and depending on the severity could include suspension or removal from the program.